

**UEFA EURO 2020™**  
**TICKETING AND HOSPITALITY TERMS AND CONDITIONS – TICKET SALES BY THE**  
**ASSOCIATION OF FOOTBALL FEDERATIONS OF AZERBAIJAN**

**A. INTRODUCTION**

**1. Scope**

Union des associations européennes de football (UEFA), the European governing body responsible for the sport of football at the European level, is the exclusive owner of the commercial rights relating to the final tournament of the UEFA European Football Championship 2018-2020™ (“UEFA EURO 2020™”).

The following UEFA EURO 2020™ Ticketing and Hospitality Terms and Conditions (the “Terms and Conditions”) are designed to ensure a fair, correct and efficient process for the purchase, allocation and use of Tickets and Hospitality Packages (both as defined below) to UEFA EURO 2020™ matches in Azerbaijan which are sold by or on behalf of the Association of Football Federations of Azerbaijan. The sale, allocation and use of such Tickets and Hospitality Packages are subject to the following Terms and Conditions and any other applicable laws or regulations (as defined below under “Applicable Laws” and “Regulations”) pertaining to access and usage of the Stadium (as defined below).

**2. Definitions**

<b>Applicable Laws</b>	means all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits, tariffs and approvals, including those relating to the environment, health and safety or sanitary measures in the context of COVID-19, of any governmental authority that apply to the Buyer, Ticket Holder and/or Guest, or the subject matter of these Terms and Conditions.
<b>Buyer</b>	a legal entity or any natural person above 18 years of age with legal capacity to enter into an agreement for the purchase and/or receipt of Tickets and/or Hospitality Packages (as applicable) to a Match(es) in accordance with these Terms and Conditions.
<b>Guest</b>	an individual accompanying the Buyer to the Match to whom Tickets and/or Hospitality Packages (as applicable) may be transferred in accordance with these Terms and Conditions and whose details were provided to AFFA in accordance with these Terms and Conditions.
<b>Hospitality Packages</b>	the hospitality packages made available by the Host Association for a Match or a specific bundle of Matches, which shall include a Ticket.
<b>Host Association(s)</b>	Association of Football Federations of Azerbaijan (AFFA) of Baku city, Xatai district, 2208 str, Nobel square, 57F. which is the national football association which is responsible for the organisation and staging of the UEFA EURO 2020™ Matches occurring in the Host Territory.  For the avoidance of doubt, the Host Association is deemed to be the “organiser” of the UEFA EURO 2020™ Matches occurring in the Host Territory under the applicable law.

<b>Host City</b>	Baku, Azerbaijan;
<b>Host Territory</b>	Azerbaijan;
<b>Match</b>	the relevant UEFA EURO 2020™ match(es) being held in the Host Territory.
<b>Purchase Methods</b>	the methods authorised by UEFA through which a Buyer can purchase Tickets and/or Hospitality Packages (as applicable).
<b>Purchase Price</b>	the total purchase price for the Ticket(s) and/or Hospitality Packages (as applicable) selected by the Buyer, inclusive of the shipping/delivery fee (if applicable) and all relevant taxes.
<b>Refund Policy</b>	the refund policy of the Host Association as applicable from time to time which is available for review at <a href="https://www.uefa.com/MultimediaFiles/Download/competitions/Ticketing/02/58/34/35/2583435_DOWNLOAD.pdf">https://www.uefa.com/MultimediaFiles/Download/competitions/Ticketing/02/58/34/35/2583435_DOWNLOAD.pdf</a>
<b>Regulations</b>	without limitation, the terms of the following: <ul style="list-style-type: none"> <li>- Stadium Regulations; and/or</li> <li>- UEFA and the Host Association's statutes and regulations applicable for the relevant Match.</li> </ul>
<b>Stadium</b>	the entire premises of the stadium in the Host City at which the relevant Match is played and any other areas which require a Ticket (or other access device, if applicable) to gain access.
<b>Stadium Owner</b>	the owner of the Stadium and any operator or lessee of such Stadium.
<b>Stadium Regulations</b>	the Stadium Regulations as applicable to the Match which can be accessed at: <a href="http://www.euro2020.com/StadiumRules">www.euro2020.com/StadiumRules</a>
<b>Ticket(s)</b>	the paper ticket provided to the Buyer by the Host Association or the Ticket Agent (on behalf of the Host Association) (as applicable) which (subject to these Terms and Conditions) grants the Ticket Holder the right to attend the relevant Match in the Host Territory and occupy a seat at the Stadium as indicated on each such Ticket. Where the Buyer has purchased a Hospitality Package (and for the avoidance of doubt, not in any other situation), the Ticket shall also grant the Ticket Holder the right to access the relevant hospitality facility in relation to such Hospitality Package.
<b>Ticket Agent</b>	the relevant ticket agency(ies) appointed by the Host Association to sell Tickets and/or Hospitality Packages to the Match(es) on behalf of the Host Association.
<b>Ticket Holder</b>	any person who is in actual and legitimate possession of a Ticket including, without limitation, Buyers and their Guests (as applicable).
<b>UEFA</b>	Union des associations européennes de football, whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof,

including but not limited to UEFA Events SA.

<b>UEFA EURO 2020™</b>	the final tournament of the UEFA European Football Championship™ 2018-2020 which is currently scheduled to be staged in twelve host cities across Europe (including certain matches in the Host City) from 11 June 2021 until 11 July 2021, and for which UEFA holds the relating rights of exploitation under the terms of the national law of the Host Territory in respect of the Matches.
<b>UEFA Events SA</b>	UEFA Events SA of Route de Genève 46, 1260 Nyon 2, Switzerland.
<b>UEFA Parties</b>	shall be UEFA, UEFA Events SA and any wholly owned subsidiary thereof of UEFA and UEFA Events SA.

## **B. SALE OF TICKETS**

### **3. Buying Tickets and Hospitality Packages**

- 3.1. Tickets and Hospitality Packages (subject to availability) can be purchased by the Buyer via the Purchase Methods. All Tickets sold via the Purchase Methods are sold by the Host Association or the relevant Ticket Agent, who, for the avoidance of doubt, has been appointed by the Host Association to sell Tickets and/or Hospitality Packages on its behalf. The Host Association has itself been authorised to sell, subject to these Terms and Conditions, Tickets and Hospitality Packages for Matches in the Host Territory by UEFA.
- 3.2. Tickets and Hospitality Packages will be available in such categories and at such prices as indicated to the Buyer during the Ticket/Hospitality Package purchase process. The Host Association and UEFA give no warranty that the Buyer will be able to purchase Tickets and/or Hospitality Packages in any particular category or at all.
- 3.3. During the purchase process for Ticket(s) and/or Hospitality Packages (as applicable), the Buyer is required to provide the surname, first name, date of birth, country of nationality, Passport or ID number for themselves and their Guest(s) and a postal address and phone number for themselves.
- 3.4. Upon identifying the Ticket(s) and/or Hospitality Packages that they wish to purchase, the Buyer will notify the Host Association or the Ticket Agent (as applicable depending on the Purchase Process) with an offer that they are willing to purchase the Ticket(s) or Hospitality Packages (as applicable) from the Host Association for the Purchase Price. By making such an offer, the Buyer acknowledges that they have read, understood, accepted, and agreed to comply with these Terms and Conditions.
- 3.5. The Buyer's offer to purchase Tickets and/or Hospitality Packages in accordance with these Terms and Conditions will be accepted by the Host Association or the Ticket Agent (on behalf of the Host Association) (as applicable) following full and successful payment by the Buyer of the relevant Purchase Price of the Ticket(s) and/or Hospitality Packages.
- 3.6. The Buyer acknowledges and agrees that all Ticket and/or Hospitality Packages purchases are final and that (save for circumstances where the Refund Policy applies) no cancellations will be permitted and/or refunds or exchanges given following full and successful payment by the Buyer of the relevant Purchase Price for the Ticket(s) and/or Hospitality Packages (as applicable).

### **4. Payment**

- 4.1. Payment for the Ticket(s) may only be made in such manner as specified to the Buyer during the Ticket/Hospitality Package purchase process.

## **5. Distribution of Tickets**

- 5.1. Tickets and/or Hospitality Packages (as applicable) will be delivered to the Buyer by paper ticket, which shall be provided to the Buyer immediately after payment of the Purchase Price.
- 5.2. Tickets shall remain the property of UEFA at all times.
- 5.3. Defective Ticket(s) such as, for example, Tickets with illegible data or missing seat information shall be notified to the Host Association or the Ticket Agent (as applicable) immediately upon receipt. Defective Ticket(s) will be replaced free of charge provided that the original defective Ticket(s) are returned/remitted to the Host Association or the Ticket Agent (as applicable) in their original condition. UEFA, the Host Association, the Ticket Agent and the Stadium Owner shall not be responsible for lost, stolen, damaged or destroyed Ticket(s) after their delivery to the Buyer. In particular UEFA, the Host Association, the Ticket Agent and the Stadium Owner shall not be liable to refund any Ticket(s) or to re-print Ticket(s).

## **C. USE OF TICKETS**

### **6. Prohibited Use of the Ticket(s)**

- 6.1. Except as expressly permitted in Articles 6.2 and 6.3, any resale, transfer of Ticket(s) and/or Hospitality Packages, offer or advertisement of Ticket(s) and/or Hospitality Packages (as applicable) for resale or transfer, whether for free or for consideration, is strictly prohibited.
- 6.2. The Buyer shall be permitted to transfer Tickets to their Guest(s) provided that:
  - i. save where the provisions of Article 6.3 apply, the Buyer will attend the relevant Match together with his/her Guest(s);
  - ii. the Tickets are for their personal or corporate use (as applicable);
  - iii. such permitted transfer is free of any extra consideration over and above the face value of the Ticket/Hospitality Package (as applicable); and
  - iv. Guests, by accepting the transfer of Tickets from the Buyer, agree to be subject to these Terms and Conditions.
- 6.3. In the event that a Ticket Holder (which, for the avoidance of doubt, includes the Buyer and any Guest(s)) is unable to attend the relevant Match for medical reasons (including but not limited to medical reasons in the context of COVID-19), the Buyer shall not be entitled to a refund in respect of such Ticket/Hospitality Package (as applicable) but shall be entitled to transfer such Ticket to a friend or family member (who shall in turn become the Guest for the purposes of these Terms and Conditions), provided that such transfer is carried out in compliance with, and subject to, Articles 6.1 and 6.2 and that the personal details of such individual are provided in accordance with the procedure notified to the Buyer by the Host Association.
- 6.4. Ticket(s) and/or Hospitality Packages (as applicable) purchased by and/or allocated to the Buyer shall not be:
  - a. used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
  - b. used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;

- c. combined with and sold as part of any package of goods or services; or
- d. combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)/Hospitality Packages).

6.5. Ticket Holders shall not:

- a. run any advertisements or promotions relating to UEFA Parties, UEFA EURO 2020™ or the Match;
- b. advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
- c. exploit any marketing or promotional opportunities in relation to the Ticket(s) and/or Hospitality Packages (as applicable).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

6.6. Tickets and/or Hospitality Packages acquired or used in breach of this Article 6 and/or Article 11 of these Terms and Conditions shall be void with no right to a refund and any person seeking to use such Ticket(s) and/or Hospitality Packages (as applicable) will be deemed a trespasser and will be refused entry or be evicted from the Stadium, and may be liable to further legal action. Any unauthorised sale or transfer of Ticket(s) and/or Hospitality Packages may be reported to the police.

6.7. Any breach of these Terms and Conditions, any Applicable Laws and/or of any Regulations' clauses shall entitle UEFA Parties to cancel and invalidate the Ticket and/or Hospitality Package (as applicable) and any other Tickets and/or Hospitality Packages that have been purchased by the Buyer for the same or any other Match with no right to a refund.

## 7. Entrance to the Stadium

7.1. Access to the Stadium will be permitted during such hours as specified on the Ticket or as published on UEFA's website at [www.uefa.com](http://www.uefa.com).

7.2. Entrance to the Stadium shall be:

- a. subject to compliance with:
  - i. these Terms and Conditions;
  - ii. the Stadium Regulations;
  - iii. any sanitary measures or policies in place;
  - iv. all Applicable Laws (whether statutory or otherwise and including health and safety requirements and any sanitary measures in the context of COVID-19) governing access or presence at the Stadium, attendance at the Match, use of the Tickets or Hospitality Packages (as applicable), general safety certificate and any special safety certificate applying to the Stadium, issued by any authority that has jurisdiction or authority in relation to the holding of the Match at the Stadium; and
- b. authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph (passport or national identity card).

7.3. Any breach of these Terms and Conditions by a Buyer/Ticket Holder shall result in the Buyer/Ticket Holder being deemed a trespasser and shall give UEFA Parties and/or the Host Association the right to eject said Buyer or Ticket Holder from the Stadium.

7.4. Ticket Holders leaving the Stadium will not be re-admitted.

## **8. Conduct at the Stadium**

8.1. For safety and security purposes, all persons attending the Match, if and when so requested by stewards, safety personnel and/or any other legally authorised persons representing the organiser of the Match, shall:

- a. produce a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card) in order to provide satisfactory evidence that the Ticket Holder's identity corresponds to that of the Buyer/Guest;
- b. submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Safety personnel, stewards or police shall be entitled to search any person's clothing and his/her belongings; and
- c. comply with all instructions and guidelines issued by safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium;
- d. comply with all sanitary measures and polices in place at the Stadium and follow any and all instructions from safety personnel, stewards and/or police and/or any other duly authorised persons at the Stadium in relation to sanitary and hygiene measures; and
- e. be subject to additional safety controls inside the Stadium, as the case may arise.

8.2. It shall be strictly forbidden inside the Stadium to express, to disseminate or any insulting, racist, xenophobic, sexist (relating to either men or women), religious, political or other illegal/prohibited messages, particularly discriminatory propaganda messages or being in possession of such material.

8.3. The Stadium Regulations contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated versions of these Terms and Conditions and/or the Stadium Regulations, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.

8.4. Without limitation, it is strictly forbidden to do any of the following inside the Stadium:

- a. occupy or access areas which are closed to the public or for which access is unauthorised in accordance with the relevant Ticket/Hospitality Package (as applicable) category held by the Ticket Holder;
- b. restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits; and/or
- c. engage in any other conduct which may endanger any person at the Stadium.

The above list is not exhaustive. Please always refer to the Stadium Regulations for more information on the required conduct.

8.5. Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder agrees to behave responsibly and in line with the safety and security guidelines communicated by UEFA Parties, the Host Association and/or the Stadium Owner.

- 8.6. No Ticket Holder shall be permitted to place any bets in relation to UEFA EURO 2020™ from inside the Stadium.

## **9. Sound and Image Recordings**

- 9.1. Ticket Holders attending the Match at the Stadium, acknowledge and, so far as is necessary under Applicable Laws, consent to being photographed, filmed or taped by UEFA Parties, the Host Association and/or the Stadium Owner, and/or any third parties appointed thereby, which shall have the right, in perpetuity or for the maximum term permitted under the Applicable Laws of the Host Territory, to use, broadcast, publish and license, without any requirement for payment of money or other form of consideration, the Ticket Holder's voice, image and likeness by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies.
- 9.2. Ticket Holders shall not take, record and/or transmit any sound, image and/or description of the Stadium or the Match (as well as any result and/or statistics of the Match) other than for his/her exclusive, private and domestic use (which, for the avoidance of doubt and by way of example only, shall not include recording and/or transmitting any sound, image and/or description of the Stadium for any commercial purposes). It is strictly forbidden to disseminate over the Internet, radio, television or any other current and/or future media, any sound, picture, image, data, description, result and/or statistics of the Match in whole or in part, or to assist any other person(s) conducting such activities. Copyright, database rights and any other intellectual property rights in any unauthorised recording or transmission under this Article 9.2 is assigned (by way of present assignment of future rights) to UEFA. Where assignment is not possible under Applicable Laws, the Ticket Holder grants to UEFA an exclusive, irrevocable and royalty free licence to use such copyright, database and other intellectual property rights. Ticket Holders further agree (if and whenever required to do so by UEFA) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to UEFA absolutely and free of all encumbrances and other charges.

## **D. MISCELLANEOUS**

### **10. Liability**

- 10.1. In the event that UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner is in breach of their obligations (under these Terms and Conditions or otherwise), UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner shall only be responsible for such loss or damage suffered by the Ticket Holder which was reasonably foreseeable as a result of the breach. UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner shall not be responsible for any loss or damage that is not reasonably foreseeable or contemplated at the time the Buyer entered into a contract pursuant to these Terms and Conditions.
- 10.2. Notwithstanding Article 10.1, UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner is not liable for any business losses and UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner will have no liability to any Ticket Holder for any loss of profit, loss of business, business interruption, or loss of business opportunity.
- 10.3. In any event, to the maximum extent permitted by law, UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner hereby exclude any liability for loss, damage or injury to a Ticket Holder and/or their property, including (but not limited to) any indirect or consequential loss or damage, including (but not limited to) loss of enjoyment or travel or accommodation costs, regardless of whether the loss or damage: (a) would arise in the ordinary course of events; (b) is reasonably foreseeable; or (c) is in the contemplation of the parties, or otherwise.
- 10.4. UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner shall not be responsible for any interruptions and/or restrictions to the view of the Match caused by virtue of (i) the position of the seat and/or (ii) the actions of other spectators.

- 10.5. Notwithstanding any provision in these Terms and Conditions, UEFA Parties, the Host Association, the Ticket Agent and/or the Stadium Owner does not seek to exclude or limit their liability: (a) for fraud or fraudulent misrepresentation; (b) for death or personal injury caused by UEFA Parties', the Host Association's, the Ticket Agent's and/or the Stadium Owner's negligence or the negligence of any of their officers, employees or agents; or (c) for any other matter for which it is not possible to exclude or limit liability by law.
- 10.6. Nothing stated or implied in these Terms and Conditions will affect the Ticket Holder's statutory rights or any rights that cannot be excluded under the laws of the Host Territory.

## **11. Unauthorised Spectators**

- 11.1. Ticket Holders are permitted to attend the relevant Match provided that:
- a. they are not an Excluded Person,
  - b. the Ticket and/or Hospitality Package (as applicable) has been obtained in accordance with these Terms and Conditions;
  - c. they comply with any and all entry requirements and/or acknowledgements (including any epidemiological acknowledgements, if required) in the context of COVID-19, as notified to them by UEFA and/or the Host Association;
  - d. where required, they have obtained a valid VISA from the Host Territory;
  - e. where the Ticket Holder travels to the Host Territory, they have complied with any requirements which are in place regarding entry into the Host Territory (including but not limited to any travel and entry requirements imposed under applicable laws and/or otherwise in the context of COVID-19)

For the avoidance of doubt, UEFA Parties and/or the Host Association shall not be liable for any loss or damage suffered by a Ticket Holder should they fail to comply with the provisions of this Article 11.1 and/or, where required, fail to obtain the necessary documents.

- 11.2. For the purpose of this Article 11, "Excluded Person" means:
- a. any person banned by the Host Association from membership of the fan club for the national football team (or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the World);
  - b. any person subject to a football banning order pursuant to a conviction under the Laws of the Host City and/or Host Territory;
  - c. any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;
  - d. any person banned by UEFA Parties, the Host Association and/or the Stadium Owner from attending events at the Stadium;
  - e. any person who is deemed by the participating teams in the Match to be a person to whom Tickets should not be allocated (including but not limited to persons who have been issued with a stadium ban by the respective participating teams); and
  - f. any person who has breached or is in breach of these Terms and Conditions.

## **12. Privacy**

- 12.1. The Host Association (via the Ticket Agent, if applicable) collects and processes the Buyer's personal data as defined in Article 3.3 for the purpose of processing the purchase/allocation of Tickets/Hospitality Packages (as applicable) and carrying out any access check procedure or

other necessary screening. The Host Association (via the Ticket Agent, if applicable) collects and processes the Guest's personal data as defined in Article 3.3 for the purpose of processing the Tickets and/or Hospitality Packages (as applicable) purchases and carrying out any access check procedure or other necessary screening. All such personal data is collected and processed for the purpose of processing the Ticket purchases/allocations as well as for the purposes of identification, security and sanitary measures related to the Match.

12.2. The Host Association is subject to applicable data protection laws when collecting and processing personal data. Personal data submitted by the Buyer to the Host Association (via the Ticket Agent, if applicable) will be stored and processed in accordance with these Terms and Conditions, the Privacy Notification provided by the Host Association (via the Ticket Agent, if applicable) to the Buyer and the Host Association Privacy Policy set out at <https://www.iticket.az>

12.3. By requesting Tickets and/or Hospitality Packages from the Host Association and/or the Ticket Agent (as applicable), each Buyer acknowledges that he/she has understood how the Host Association will process their personal data under this Article 12 and, where consent is required under applicable data protection laws, consents to the processing of their personal data as detailed herein. Each Buyer also confirms that he/she is authorised by each Guest to disclose the personal data of its Guest(s) to the Host Association (and/or the Ticket Agent, as applicable) for the purposes detailed hereunder and, where consent is required under applicable data protection laws, has obtained each Guest's consent to the processing of their personal data as detailed herein.

### **13. Unforeseen Circumstances**

13.1. UEFA Parties, the Host Association and/or the Stadium Owner reserve the right to make alterations to the time, date and location of the Match(es) due to unforeseen extraordinary circumstances: force majeure, safety and/or security reasons or other decisions (including in the context of COVID-19) made by any competent authority which have a major impact on the Match being played at the Stadium.

13.2. In the event of cancellation, abandonment, postponement or replaying of the Match, or in the event of a change of venue, reduction of Stadium capacity or the playing of the relevant Match behind closed doors, the Buyer will be bound by the Refund Policy in respect of any refunds of the Tickets and/or Hospitality Packages purchased by the Buyer provided however that:

- a. any refunds may be made only to the Buyer (and not to the Ticket Holder) and only up to the Purchase Price paid by such Buyer for the Ticket(s) and/or Hospitality Packages (as applicable), and shall not, for the avoidance of doubt, entitle the Buyer to a refund of any costs and expenses incurred by the Buyer or Guest(s) in relation to travel or accommodation;
- b. subject to the foregoing and Article 10, UEFA Parties, the Host Association and/or the Stadium Owner will not have any liability to the Buyer or any Guest or Ticket Holder on account of any such cancellation, abandonment, postponement, replay reduction of Stadium capacity, change of venue or playing of the relevant Match behind closed doors or other failure or deficiency in the conduct of the Match.

### **14. Severability and Amendment**

14.1. UEFA Parties reserves the right to change these Terms and Conditions if necessary to ensure proper and safe staging of the relevant Match(s). The Host Association (via the Ticket Agent, if applicable) will notify each Buyer of such changes via an email sent to the address indicated by the Buyer during the Ticket purchase process and the Buyer will have the choice to consent to such changes or to withdraw from the agreement concluded with the Host Association.

14.2. Should any provisions of these Terms and Conditions be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority;

- a. the remainder of these Terms and Conditions shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included; and
- b. where required and/or permitted under Applicable Laws, the invalid provision shall be replaced with a provision, which closely approximates the economic purpose of such invalid provision.

## **15. Authentic Text**

- 15.1. These Terms and Conditions have been drafted in the English language and translated into Azerbaijani. In the event of any discrepancy between the English and the translated version, the English version shall prevail.

## **16. General**

- 16.1. The Regulations (which shall be provided on request by the Host Association, via the Ticket Agent, if applicable) shall be incorporated into these Terms and Conditions and each Buyer, Guest and Ticket Holder shall abide by the Regulations.
- 16.2. Each Buyer consents to these Terms and Conditions himself/herself and on behalf of his/her Guest(s) (i.e. the Buyer shall ensure that his/her Guest(s) understand(s), agree(s) with and will conform to these Terms and Conditions). If the Guest is under the age of 18 each Buyer confirms that they have received proper consent to these Terms and Conditions from the Guest(s)'s appropriate parent or guardian under the Applicable Laws of the Host Territory.
- 16.3. These Terms and Conditions constitute the entire agreement between the parties and no party shall have any claim or remedy in respect of any statement, representation, warranty or undertaking, made by or on behalf of any other party in relation to these Terms and Conditions which is not already set out in these Terms and Conditions.
- 16.4. These Terms and Conditions are governed by the laws of Azerbaijan. The parties agree that the courts of Baku, or that of the place of residence or domicile of the Buyer if the Buyer qualifies as a consumer, have exclusive jurisdiction to settle any dispute arising under or in connection with these Terms and Conditions.

## **17. Contact**

Any information requests about the ticketing sales process should be addressed to the customer service appointed by the Host Association in relation to the ticketing process for the Matches, through:

Telephone number: +994 77 600 00 60

Email address: info@iticket.az